

/ Absolute Application Persistence Delivers Reliability to Allegis Group



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Jeff Reinsfelder
Infrastructure Distribution Manager
Allegis Group

/ INDUSTRY:



Corporate

/ PLATFORMS:



CUSTOMER SUCCESS STORY

Allegis Group is one of the world's largest privately held staffing companies. Its specialized network of companies includes Aerotek, TEKsystems, Allegis Global Solutions, Aston Carter, Major, Lindsey & Africa, Allegis Partners, MarketSource, EASi, Allegis BN, and Talent2. The company operates more than 500 offices across 50 countries throughout the Americas, Europe, and Asia. Allegis Group works with more than 20,000 clients, 90,000 contractors, and more than 15,000 employees.

BACKGROUND

With more than 25 years of recruitment and staffing expertise globally, Allegis Group has earned itself a reputation for providing professional talent solutions. The company serves its customers through several business units that provide staffing services and solutions to a wide range of industries.

THE CHALLENGE

As Allegis Group continues its global expansion and engages new contractors in different regions, the number of remote staff has increased. IT has been tasked with putting in place architecture that optimizes productivity for employees working off the corporate network.

Allegis Group also needed to address the integrity of its data security with many employee devices containing personally identifiable information. Allegis Group required a comprehensive and streamlined security protocol to ensure the protection of this data on behalf of their business partners and clients.

THE SOLUTION

As part of building a world-class security infrastructure, Allegis Group enlisted Absolute DDS to serve as a critical layer in its overall security posture. "We follow and adhere to a comprehensive security incident response plan through our service desk system," said Jeff Reinsfelder, Infrastructure Distribution Manager at Allegis Group. "In the event of a security incident, a ticket is automatically generated and distributed to



key internal stakeholders to assess the potential risk and the need to take action. Absolute is obviously a key part of this security process."

Mr. Reinsfelder has been with Allegis Group for more than 18 years and has helped build the company's asset management and end-user operations. "As we grow and mature, we have shored up our policies. Along with making sure the policies are effective, we need to make sure the tools we have complement our policies. We have many different operating companies and work with a number of business partners. We interact with a lot of personally identifiable information and we owe it to our stakeholders to be responsible stewards of security for our business partners and clients."

Absolute worked diligently with Allegis Group's IT department to identify where Absolute DDS could deliver greater value in managing and securing the organization's assets. An opportunity was also identified to leverage DDS to validate the existence of other business critical software applications. "One of the key features we rely on from Absolute is its ability to validate the encryption status on our devices. It serves as a powerful security blanket and gives us great confidence."

For Allegis Group's remote workforce, the company heavily relies on VPN connectivity to optimize employee productivity. When the company experienced challenges verifying the health of the VPN client, Absolute delivered Application Persistence as a means to automatically regenerate the VPN application in the event that the application is uninstalled, inactive, or disabled on any device.

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RESULTS

CRITICAL SECURITY LAYER

Validate encryption status

FIERCELY SECURE

Application Persistence automatically reinstalls business critical software

CONFIDENCE

Instills peace of mind for partners and business clients

For more information about Absolute solutions please visit: absolute.com