

Baltimore City Public School System Delivers Secure Technology to the Classroom



BACKGROUND

The Baltimore City Public School System (BCPSS) supports 200 schools, 8,000 teachers, and 85,000 students. The school district's mission is to provide the education needed for students to succeed within the 21st century workforce. To achieve this, it is critical that students, faculty and staff have access to the technology, tools, and resources that promote higher achievement and effective communication methods.

RESULTS



Safer Schools



Data Protection



Device Recovery

CHALLENGE

Through government funding, Baltimore City Public School System was able to implement a 1:1 program, offering a device to every student and teacher in the system. However, with especially high crime rates in the city of Baltimore, the IT team had the difficult task of ensuring that all school devices – and the sensitive data that they contained – were secured and accounted for. The IT team needed a solution that would help them:

- Reduce the risks and costs associated with laptop thefts
- Protect the data on teachers' and students' devices
- Maintain accurate inventory of all district-owned IT assets
- Ensure continued funding of 1:1 program through proof of technology ROI

Absolute helps school district to protect their devices and data.

SOLUTION

Mike Pitroff, Chief Technology Officer for BCPSS, knew that the district wouldn't be able to manage the burden of tracking and securing thousands of laptops without assistance. "Absolute gave our IT department peace of mind," explained Pitroff. "It would be impossible for us to manage thousands of laptops without a complete software solution."

INDUSTRY

K-12 EDUCATION

PLATFORM





"We're focused on bringing technology into every classroom for every student and we simply couldn't do that safely without Absolute."

MIKE PITROFF,
CHIEF TECHNOLOGY OFFICER,
BALTIMORE CITY PUBLIC SCHOOL
SYSTEM

Once activated, Persistence® technology from Absolute enabled a constant connection to all devices owned by the district. Tracking is achieved via any internet connection, regularly collecting asset information from each device regardless of its physical location. This allows administrators to know where laptops are located, who is using them, and what's installed on them.

RESULTS

Absolute allows Baltimore City Public School System to ensure devices and data are always protected. If suspicious behavior is detected and security measures are required, BCPSS' IT team can use the cloud-based console to remotely freeze the device or delete the data. In the event of a theft, the Absolute Investigations team will engage with local law enforcement to recover the device.

"Absolute is an integral part of the BCPSS Information Technology Plan and it is installed on every single mobile device in the district," said Pitroff. "We're focused on bringing technology into every classroom for every student and we simply couldn't do that safely without Absolute."

For more information about Absolute's solutions please visit:
absolute.com/education

ABOUT ABSOLUTE

Absolute empowers more than 12,000 customers worldwide to protect devices, data, applications, and users against theft or attack – both on and off the corporate network. With the industry's only tamper-proof endpoint visibility and control solution, Absolute allows IT organizations to enforce asset intelligence, automated agent remediation, and data compliance for today's remote digital workforces. Absolute's patented Persistence® technology is embedded in the firmware of Dell, HP, Lenovo, and other leading manufacturers' devices for vendor-agnostic coverage, tamper-proof resilience, and ease of deployment. See how it works at absolute.com and follow us at [@absolutecorp](https://twitter.com/absolutecorp).



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