

Absolute Device Reclamation-as-a-Service

Save time and resources by outsourcing your device reclamation to a team of Absolute specialists.



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Absolute helps us maximize the number of laptops we get back in a timely manner. If we don't have the equipment in place, we can't equip our students.

ERIK GREENWOOD
CTO

ANAHEIM UNION HIGH SCHOOL DISTRICT

THE PROBLEM

At the end of each school year, K-12 schools begin the grueling process of device collection; manually recovering and accounting for all laptops and other learning resources. This process is time-consuming, with a wide margin of error as IT asset management teams are stretched thin to manage a larger fleet than ever before.

Huge volumes of new devices were deployed to support remote and hybrid programs, increasing the likelihood of loss or theft. In fact, Absolute found a 45% increase in missing and stolen devices in Spring 2021 versus the previous year. Each unreturned device represents wasted budget, audit concerns, and risk to the security of the district from a potential data breach.

THE SOLUTION

Save time and increase device return with the Absolute Device Reclamation-as-a-Service. It enables schools to outsource year-end device collection to the Absolute team. Our specialists will track, geolocate, and secure devices, as well as contact users to get the devices back. Using multiple communication attempts to parents and students using various channels — combined with the ability to remotely manage, lock, and track a device with Absolute — our experts will manage the entire process to minimize device loss and save IT teams countless hours of frustration.

THE BENEFITS

- Save time and manpower by augmenting existing resources
- Significantly decrease inventory loss rates
- Streamline device return across the district
- Be audit-ready with complete inventory reports
- Leverage a proven methodology for device returns developed over years of services

HOW IT WORKS

- Absolute will identify and flag devices not returned by students as missing.
- Recovery experts will send messages directly to devices prior to the return date, providing instructions for returning missing devices with appropriate contact information using the Absolute Platform end user messaging.
- Device return and shipping instructions are provided to the end user or their parent/guardian.
- If end user messages are being ignored, Absolute will contact device users via phone, letter and/or email.
- If there is no response the devices are frozen.
- Locate and recover their unreturned devices.
- If a device is identified as stolen, Absolute will coordinate with the customer and local law enforcement at request.



Year-End Inventory and Device Collection Handbook

Your guide to successful device collections

ABSOLUTE

DEVICE COLLECTION HANDBOOK

An Absolute guide to successfully reclaiming your devices with ease

GET THE HANDBOOK

Ready to save time and get more devices returned?

ABOUT ABSOLUTE

The Absolute Platform for Endpoint Resilience® enables devices and security controls to maintain a secure operational state automatically, without user intervention. Embedded in the firmware of over half a billion devices and extendable to Chrome OS and iOS, Absolute provides continuous visibility, control, and intelligence of the entire endpoint environment – data, devices, and applications. More than 10,000 schools rely on Absolute for instant access to geolocation data and the ability to lock, freeze, or wipe any device – on or off-network. With a self-healing connection and granular endpoint telemetry, IT and security teams streamline device management, maintain data privacy compliance, remediate cyber threats, and ensure endpoint security controls are always installed and delivering ROI. See how it works at absolute.com and follow us at [@absolutecorp](https://twitter.com/absolutecorp).



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