



Royal College of Art

HIGHER EDUCATION

CASE STUDY

## The Royal College of Art Strengthens Device Security With Absolute Secure Endpoint

The Royal College of Art Implements Absolute Resilience to Ensure High Standards of Security Were in Place Across Its Entire Fleet of Windows-Based Devices

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The Royal College of Art (RCA) is a highly influential postgraduate institution of art and design. Based in London, United Kingdom, with campuses across South Kensington Battersea and White City, the organization exclusively offers postgraduate degrees in art and design to students from over 60 countries – and it is the only college in the United Kingdom to do so.

In 2020, the RCA was placed first in the art and design subject area in the QS World University Rankings for the sixth year in a row and is regularly cited as a world-leading education institution. Its alumni include David Hockney, James Dyson, Ridley Scott, and Alan Rickman.

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With remote learning in place across the college due to the Covid-19 lockdown restrictions and a rising threat of cyber security risks, we initiated a complete review of our information security strategy – identifying device management as a key priority.

TIM BLACKMAN,  
INFORMATION SECURITY MANAGER  
ROYAL COLLEGE OF ART

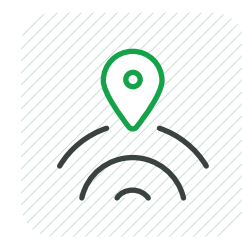
## THE STORY

### Managing and Securing Remote Learning Environments

When the RCA initiated a review of its information security practices, the institution identified device management as a crucial area for improvement. Against the backdrop of the COVID-19 pandemic and a surge in remote working and learning, having the ability to gain full visibility into the status of the device estate became a top priority.

Under lockdown rules, the institution closed all of its campuses, and teaching, learning, and assessment activities continued wholly online. The growing popularity of the RCA in terms of students and staff meant that the organization needed to seek new ways to manage its 550+ laptop estate. Absolute Software was called in to ensure high standards of security were in place across its Windows-based fleet.

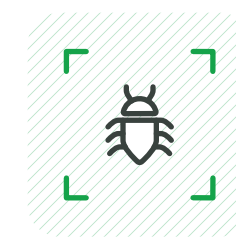
## SECURITY NEEDS



DEVICE TRACKING &  
RECOVERY



VISIBILITY INTO  
INCIDENTS



IDENTIFY &  
CONTAIN ISSUES



## THE SOLUTIONS

# How They Did It

### Tracking and Recovering Devices

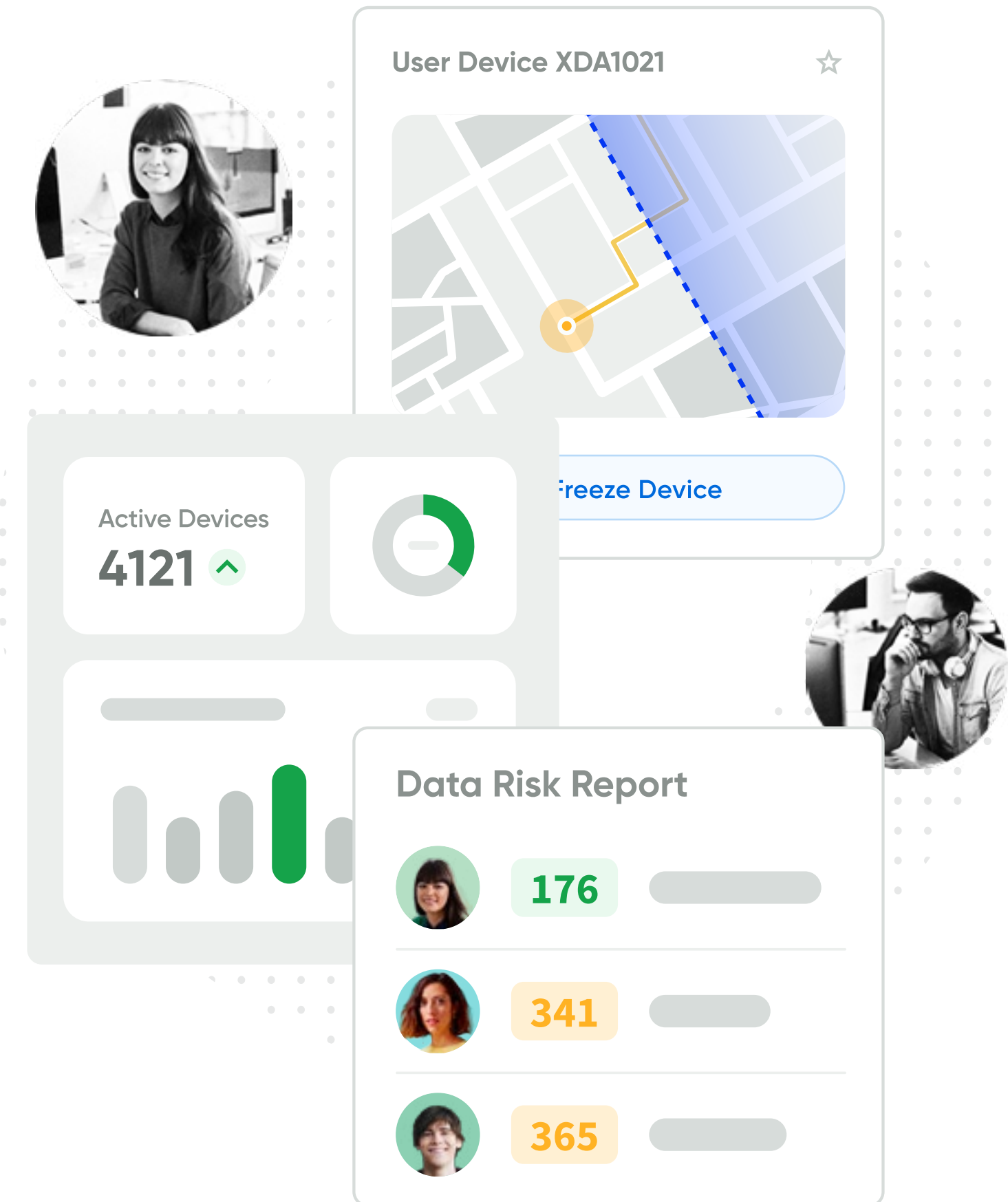
The RCA implemented Absolute Resilience, which is part of the Absolute Secure Endpoint product suit, to manage its entire fleet of Windows-based devices. The capabilities delivered by the product enabled information security managers to identify and discover unused or missing laptops, as well as easily recover and re-activate devices in question.

### Keeping Cyber Protections Up-to-Date

The organization can now quickly update security scripts across Windows-based devices, meaning it can ensure encryption and cyber protection systems are installed, up to date, and running. In addition, the IT team has full visibility into the status and health of devices, meaning it can plan for upgrades and updates as and when required.

### Defending Against Hostile Threats

Tim Blackman, Information Security Manager at RCA, said: “The Absolute Secure Endpoint solution has delivered everything we hoped for and more, giving us complete visibility into security risks and enabling us to protect endpoints from hostile threats with the latest encryption and anti-malware technologies.”



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At a time when remote working and learning is seen as the new normal, the importance of being able to track and protect all devices within your laptop estate is more important than ever.

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#### THE RESULTS

##### Continual Support and Protection

As part of the partnership, Absolute's services team and cybersecurity experts is providing ongoing support and consultancy, enabling the RCA to continue to protect its device estate and ensure the latest cyber protection updates are installed.

For the RCA, Absolute Secure Endpoint:

- ✓ Enables information security managers to identify unused or missing laptops as well as easily recover and re-activate those devices
- ✓ Quickly updates security scripts across Windows-based devices, allowing it to ensure encryption and cyber protection systems are installed, up to date, and running
- ✓ Provides full visibility into the status and health of devices, allowing it to plan for upgrades and updates when required



# **ABSOLUTE**<sup>®</sup>

Trusted by nearly 20,000 customers, Absolute Software is the only provider of self-healing, intelligent security solutions. Embedded in more than 600 million devices, Absolute is the only platform offering a permanent digital connection that intelligently and dynamically applies visibility, control and self-healing capabilities to endpoints, applications, and network connections – helping customers to strengthen cyber resilience against the escalating threat of ransomware and malicious attacks.

[Request a Demo](#)

