



CASE STUDY

Brennan Manna Diamond Adopts Absolute Secure Access, Focuses on Remote Access Strategy to Improve User Experience

Law Firm Leverages Absolute Secure Access to Provide Reliable Connectivity that Enables Attorneys to Serve Clients from Anywhere



Brennan Manna Diamond (BMD) is a full-service law firm in the United States. With offices in Ohio, Florida and Arizona, BMD focuses on providing probusiness solutions for individuals and businesses of all sizes across a wide variety of industry sectors.





Our remote users don't notice Absolute Secure Access on their laptops, and that's a good thing—it just runs in the background and keeps them connected to our network.

DANNY WYSZYNSKI, IT DIRECTOR, BRENNAN MANNA DIAMOND

THE STORY

Improving Business Continuity in a 'Work-from-Anywhere' Workforce

For law firms like BMD, business continuity in the age of remote working is an enormous challenge. This full-service, multi-location law firm, catering to entrepreneurs and businesses across a wide variety of industries, needed a secure and easy-to-use means for attorneys and staff to access critical office resources without any complicated login requirements or disruptions. A key requirement was a solution that allowed attorneys to maintain flawless connectivity with clients, no matter where they work.

SECURITY CHALLENGES



RELIABLE CONNECTIVITY



IMPROVED PRODUCTIVITY



SEAMLESS ROAMING



THE SOLUTIONS

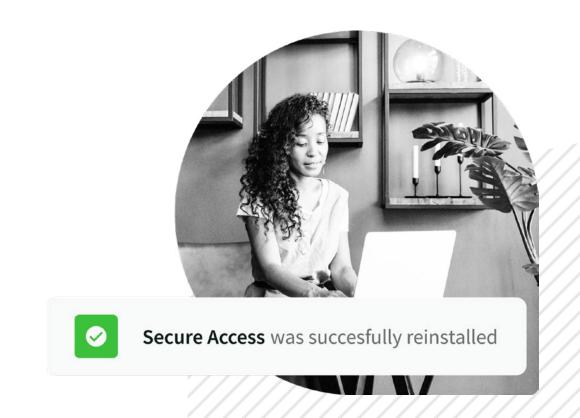
How They Did It

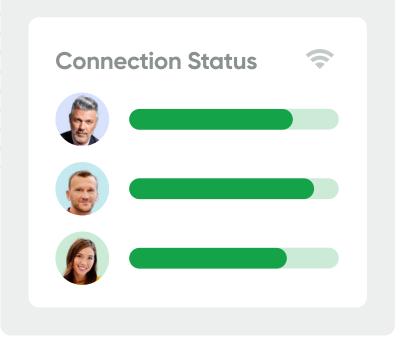
Seamless and Robust Remote Access, Anywhere

Using Absolute Secure Access, BMD has given fee earners and staff a powerful and seamless user experience over any wired, Wi-Fi, or cellular network connection. This capability gives remote workers incredibly reliable access to the files and resources they need while working from home or at client locations. In turn, this ensures that business can be done from anywhere without any negative impact on client relationships or productivity.

Simplifed Installation and Management for IT Teams

In addition, Absolute Secure Access is simple for IT to install and manage, making it easy to push software updates to laptops and connect remote users to their domain without additional gateway infrastructure.









After the first week or so, it was business as usual, which speaks volumes for Absolute Secure Access and the way it worked for us. We're one of the only law firms in the area that didn't encounter a dip in revenue or performance at the onset of the lockdown.

DANNY WYSZYNSKI,
IT DIRECTOR,
BRENNAN MANNA DIAMOND



THE RESULTS

Fewer Network Distruptions = Increased Producivity and User Experience

Absolute Secure Access provides secure, reliable remote access to BMD's corporate resources, keeping the business running smoothly and letting attorneys focus on meeting clients' objectives and billable hours. For the BMD team, Absolute Secure Access:

- ✓ Replaced legacy VPN without disrupting business operations
- ✓ Enables an 'office-like' experience for users while working remotely
- ✓ Provides seamless roaming between Wi-Fi and cellular networks
- ✓ Simplifies distribution of security updates to the remote workforce
- ✓ Reduces helpdesk calls





ABSOLUTE®

Trusted by nearly 21,000 customers, Absolute Software is the only provider of self-healing, intelligent security solutions. Embedded in more than 600 million devices, Absolute is the only platform offering a permanent digital connection that intelligently and dynamically applies visibility, control and self-healing capabilities to endpoints, applications, and network connections – helping customers to strengthen cyber resilience against the escalating threat of ransomware and malicious attacks.

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