

CASE STUDY

Rhode Island Blood Center Protects Donor Information and Locates Laptops Using Absolute Secure Endpoint

With Absolute Secure Endpoint, the Blood Bank is Able to Comply With Regulations and Reduce Risk in the Event Devices Are Lost or Stolen



The Rhode Island Blood Center is a six-location independent blood bank that serves as the only source of blood and blood products for the hospitals in the state of Rhode Island. The Center was established in 1979 as a non-profit community blood center. Today, the Center's important work is carried out by a team of 350 employees and 180 volunteers.



Absolute Secure Endpoint is a very simple, cost-effective solution to track hardware assets. It makes IT people's lives easier—and that's good, because we have enough to worry about. We are amazed by the Absolute Persistence[®] technology. An IT team member took a hard drive out and put it on another machine. The Absolute software agent created itself on the new machine and the old machine with a new hard drive. Indestructible.

DAVID REYNOLDS,
SYSTEMS MANAGER, IT,
RHODE ISLAND BLOOD CENTER

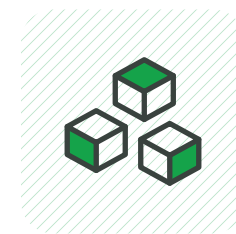
THE STORY

Safeguard Devices With an Asset Management Solution

The Rhode Island Blood Center had no asset tracking on their laptops and began to worry about what would happen if a laptop, and the confidential donor information it contained, went missing or was stolen.

IT Systems Manager David Reynolds recalled some of the challenges the Center faced. "We have blood drives state-wide, and laptops go out on each of them," Reynolds said. "In 2005, we didn't have any asset tracking or information protection. We wanted the ability to remotely track the whereabouts of these laptops and secure the confidential data they contained."

SECURITY CHALLENGES



EASY DEPLOYMENT
AND USE



SAVES
MONEY



PROTECTS
INFORMATION



THE SOLUTIONS

How They Did It

Protect Devices and Data With Remote Freeze and Delete Capabilities

Rhode Island Blood Center has Absolute Secure Endpoint installed on 72 laptops, and plans to install on 30 Lenovo tablets.

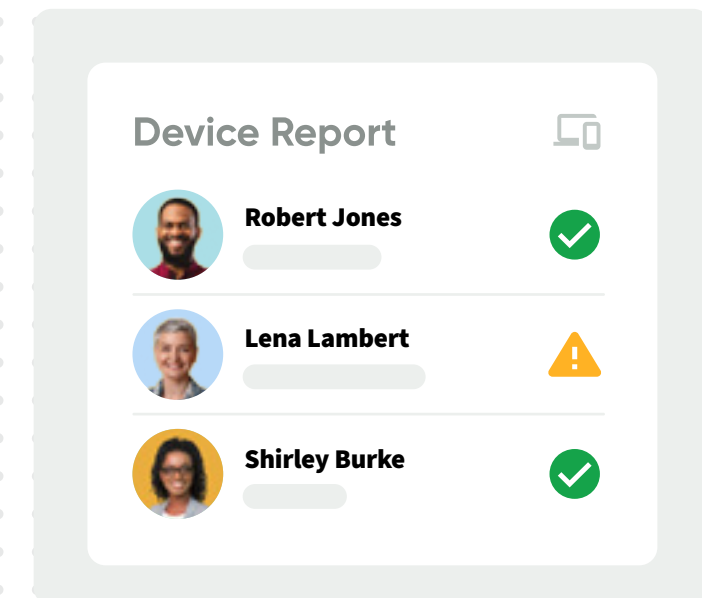
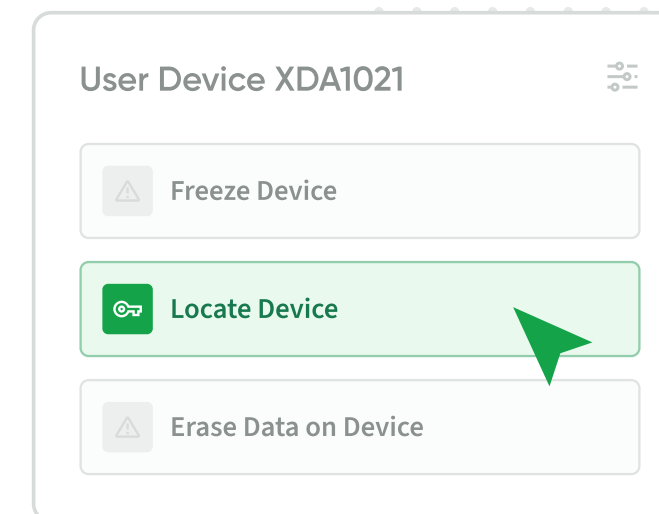
“Since installing Absolute Secure Endpoint, we’ve executed six device freezes and data deletes,” Reynolds said. “Of those, two laptops were destroyed in a large flood. Four, however, were stolen from our Center locations and we executed a data delete right away so none of our confidential data was compromised.”

Retain Command of All Endpoints, All the Time

“I endorse Absolute Secure Endpoint as a means to track mobile devices,” Reynolds said. “The functionality keeps getting better in each version, which makes recommending the solution even easier. In the Absolute Console, we can see which laptop has which software installed, if anyone has been fooling around with the hard drive or memory, and if people were logging in with usernames that shouldn’t have been.”

Robust Reporting Helps Track Misplaced Devices

“We really like the Device Location History Report,” Reynolds continued. “When a laptop has been inadvertently left in a room or a car, this report helps our users quickly find it. When someone is on a road trip, the last thing we want to do is remotely wipe a machine that’s maybe just been left in a meeting room.”



“

The price was a great selling point, plus Absolute had all the benefits we were looking for and then some. Deployment was easy, took just a couple of weeks. Now, if a laptop goes missing, we can remotely delete the information on it and report the laptop as missing in a police report.

DAVID REYNOLDS,
SYSTEMS MANAGER, IT,
RHODE ISLAND BLOOD CENTER



THE RESULTS

Protecting Donor Information And Reducing Risk

Thanks to Absolute Secure Endpoint, the blood bank was able to experience improvements in security, ease of use and deployment, and efficiency. For Rhode Island Blood Center, Absolute Secure Endpoint:

- ✓ Delivers a simple-to-use solution for managing and protecting laptops
- ✓ Finds and recovers lost or stolen devices, saving the Center the money of having to replace them
- ✓ Provides the ability to freeze a device or delete data on it if it is lost or stolen, protecting donor information and providing an important component for compliance with AABB and FDA regulations



ABSOLUTE[®]

Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

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