Allina Health

CASE STUDY

Allina Health Ensures HIPAA Compliance

Absolute Helps Reduce Costs of Healthcare Organization by Enabling Self-Healing Security Controls on All Devices

As the major healthcare provider for the state of Minnesota, Allina Health employs more than 23,000 people. The organization is a leader in digital healthcare with one of the first and most comprehensive electronic medical record systems in the United States. In addition, Allina Health's mobile environment has continued to increase, and is now approximately 25% of their fleet.

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> I sleep better at night knowing that if a device goes missing, we have the tools and services that Absolute provides to track it down...and validate that encryption was in place [when the incident occurred].

**DANIELLE BONG,
IT ASSET MANAGER,
ALLINA HEALTH**

Ensure Visibility and Control Across Device Fleet

Allina Health employs a large, highly mobile team who use devices that are often off the corporate network. As a leading healthcare organization, Allina is required to meet and prove compliance with HIPAA and other health regulations. Therefore, having visibility and control of their entire device fleet at all times is a necessity. The IT team needed a solution to help them:

- ✓ Track their 10,000 devices, even when off the network
- ✓ Prove that security controls — SCCM client, antivirus, encryption— are always in place
- ✓ Identify devices that are missing or not being used

SECURITY CHALLENGES
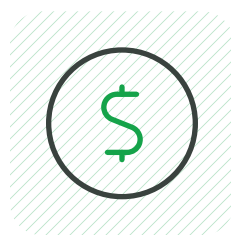
**SAVES
OVER $1M**

**PROVES HIPAA
COMPLIANCE**

**ACHIEVES 95% LAPTOP
AUDITING ACCURACY**

THE SOLUTIONS

How They Did It

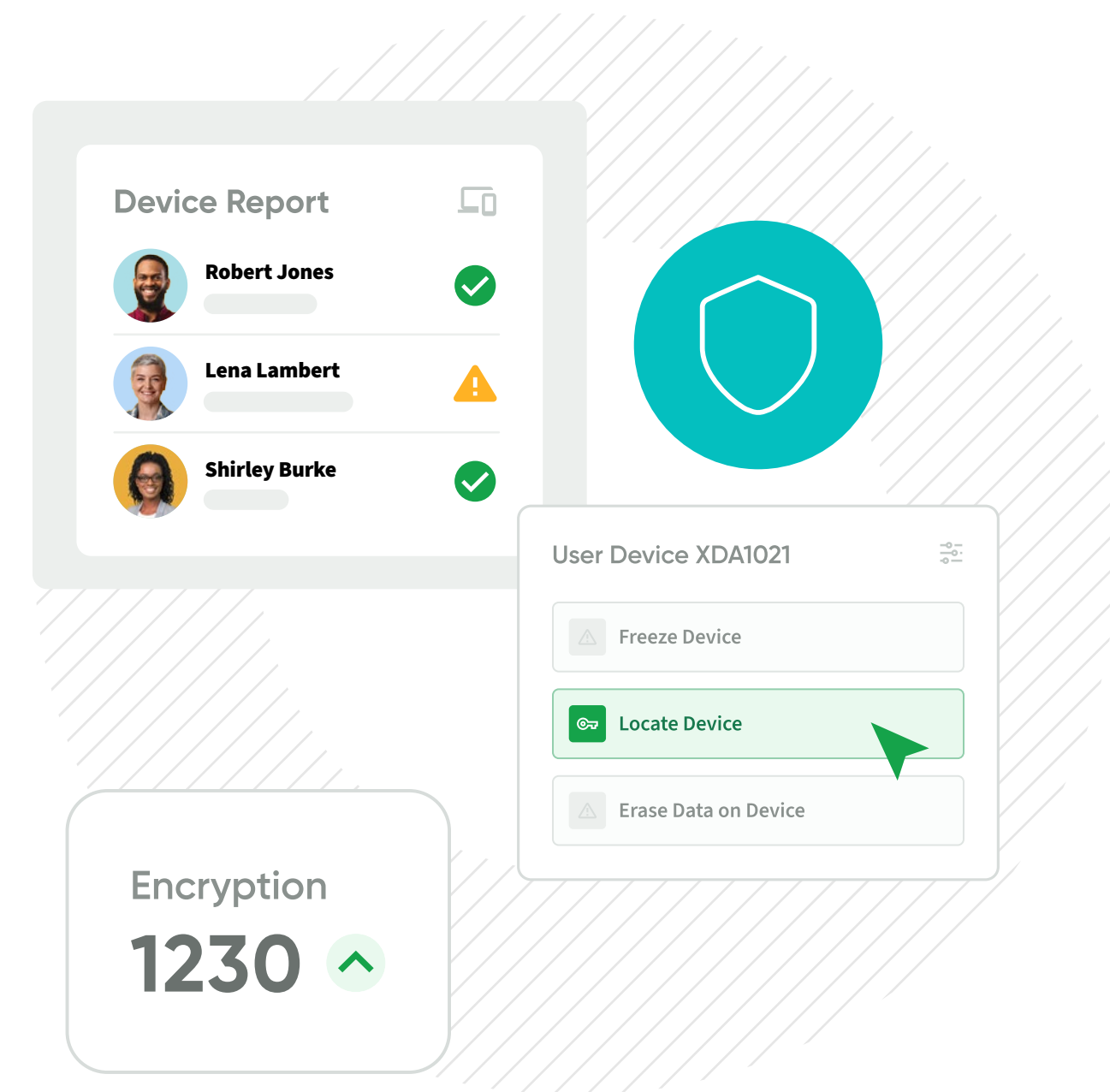## Improved Efficiencies Leads to Significant Cost Savings

Allina Health sought out Absolute to provide a solution for endpoint visibility and control as well as data breach protection. The healthcare organization's first successes with Absolute came from improved efficiencies with asset intelligence leading to significant cost savings.

Validate and Ensure Compliance With Application Resilience™

They now also harness the self-healing benefits provided by Absolute's Application Resilience™ to enable compliance through ensuring that SCCM, antivirus, and encryption are always installed and working as intended. If a device gets stolen, they are able to validate that encryption was in place at the time of the incident. "From an incident perspective, we can show [the missing laptop] was encrypted at X time," Brad Myrvold, Manager of Desktop Technology at Allina Health explains. "There's enough there to prove compliance."

Recovering Lost Devices Helps Extend IT Budget

Allina's team has been able to use Absolute to determine whether missing devices have been turned on since last seen by their employees. They then file investigations to attempt recovery of the device. This allows them to recover the costs of the hardware and extend their IT budget.

Device Report

Robert Jones ✓

Lena Lambert ⚠

Shirley Burke ✓

User Device XDA1021

Freeze Device

Locate Device

Erase Data on Device

Encryption
1230 ⌃

> ❝
> Absolute makes managing laptops much safer and easier. We know immediately if a laptop begins to drift off our radar we can send the department manager a message asking them to investigate. If a device is lost or stolen, Absolute is a lifeline.

**BRAD MYRVOLD,
MANAGER OF DESKTOP TECHNOLOGY,
ALLINA HEALTH**

THE RESULTS

Enhanced Asset Management Saves Money, Improves Auditing, and Proves Compliance

With Absolute, Allina Health has been able to save over one million dollars by identifying underutilized assets, prove compliance with HIPAA by validating that encryption is in place on all devices, at all times, and achieve 95 percent laptop auditing accuracy. For the Allina Health team, Absolute Secure Endpoint:

✓ Saves the organization over one million dollars

✓ Ensures HIPAA Compliance by ensuring that SCCM, antivirus, and encryption are always installed

✓ Achieves 95 percent laptop auditing accuracy with asset intelligence

✓ Tracks and locates missing devices, recovering costs of hardware

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Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

Request a Demo